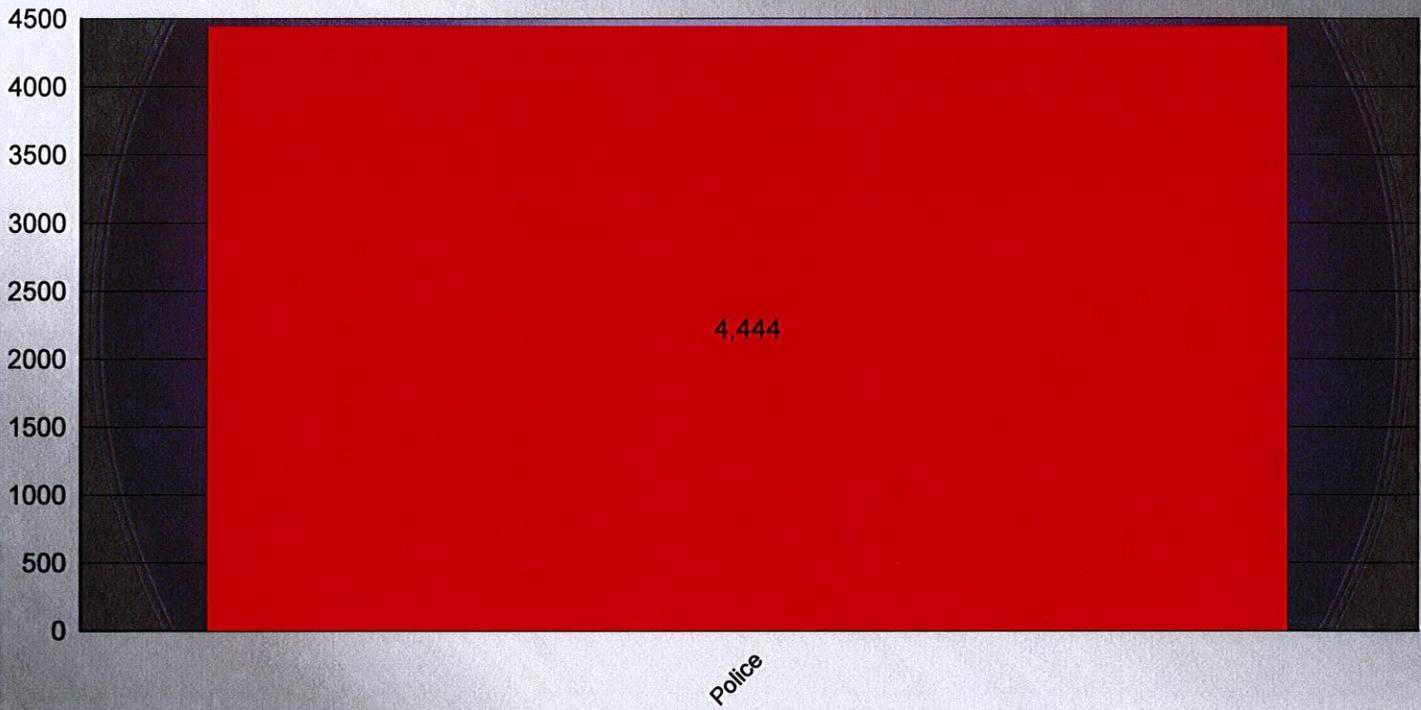


CAD Events By Organization

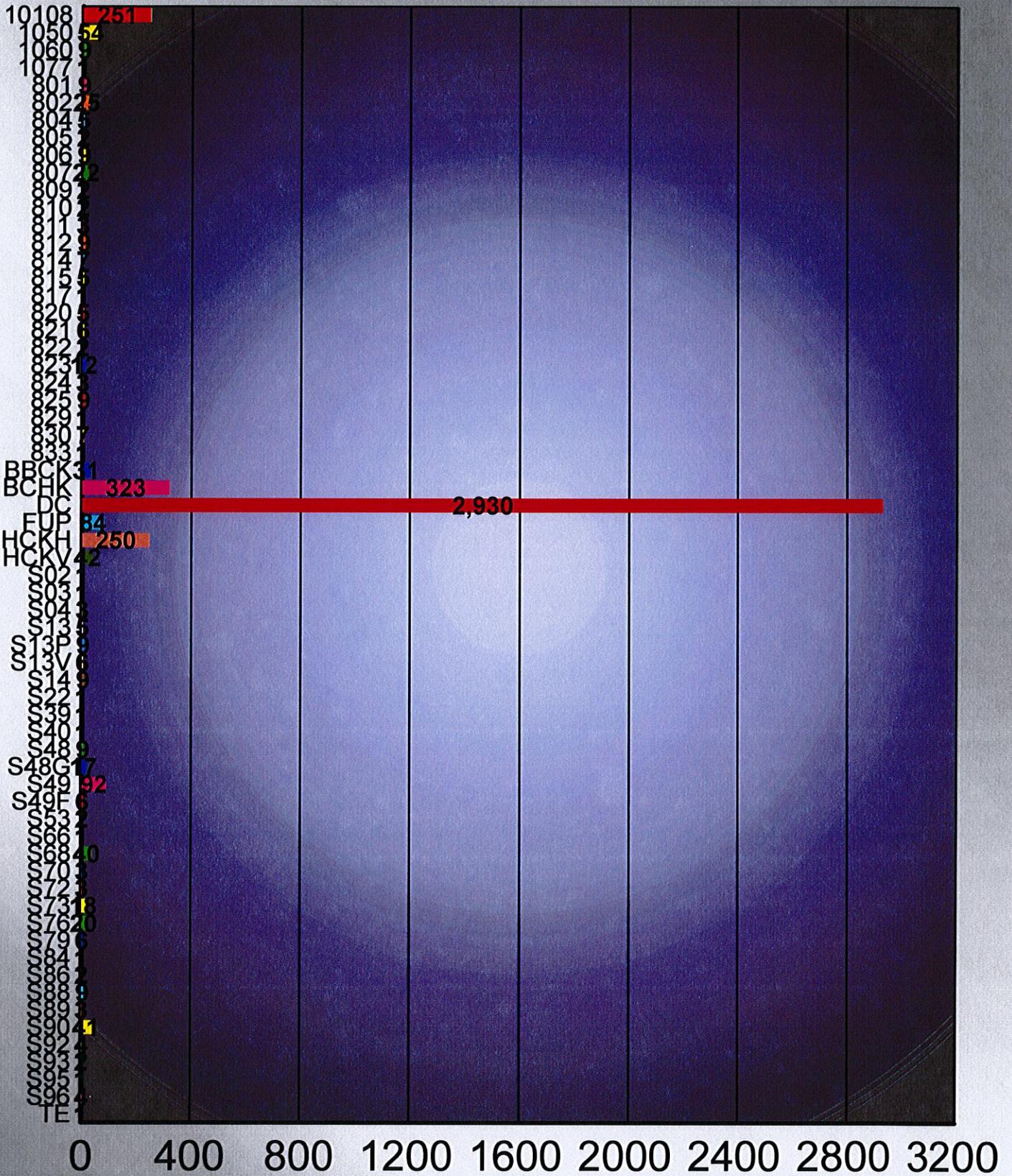


02/22/2014

CAD Calls For Service By Organization

Police	4444
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CAD Events By Type



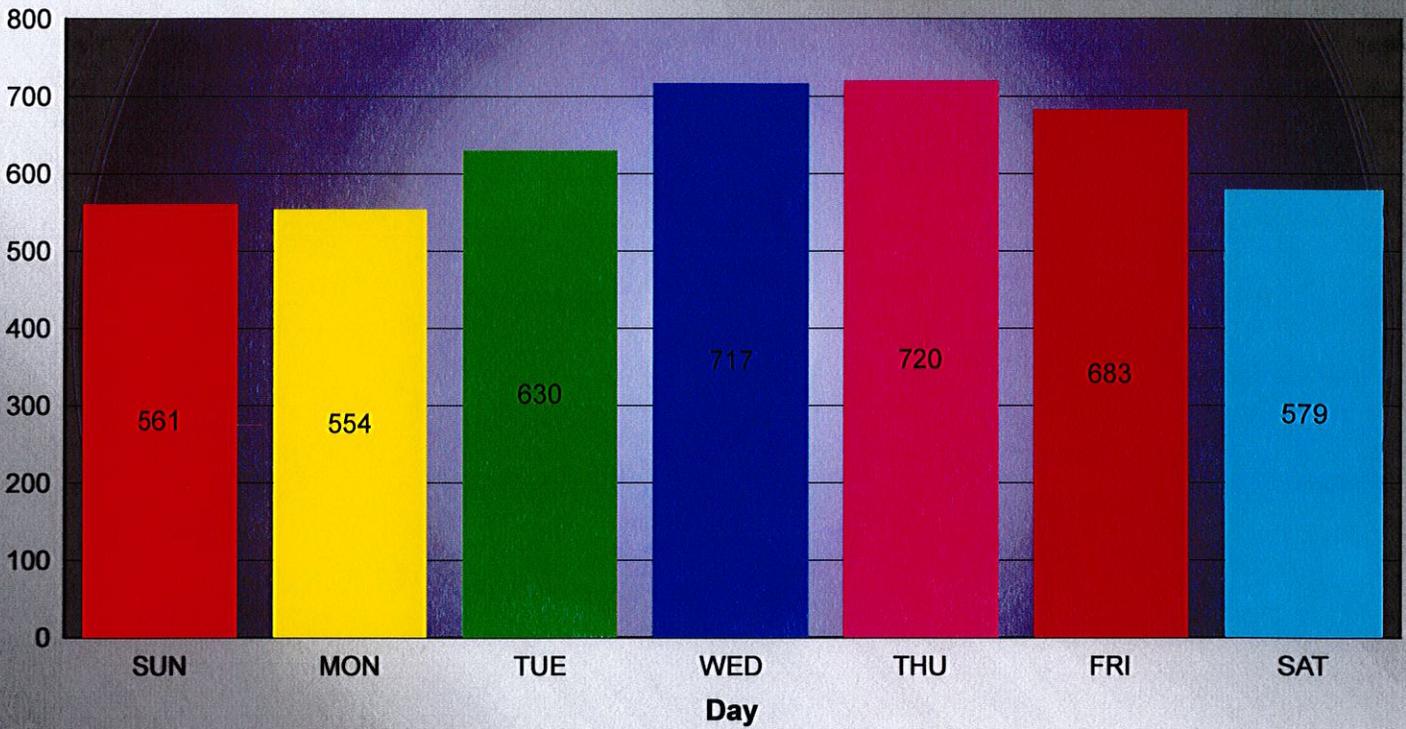


Department	Signal	Description	Number of Calls
POLICE	10108	ON FOOT W/ PORTABLE	251
POLICE	1050	TRAFFIC STOP	54
POLICE	1060	ASSIST TO MOTORIST	9
POLICE	1077	COURT	1
POLICE	801	VTC PERMITS (BUILDING)	9
POLICE	802	VTC T.H. REGISTRATION	25
POLICE	804	VTC SIGNS (ALL)	5
POLICE	805	VTC SOLICIT W/O PERMIT (DOOR TO DOC	2
POLICE	806	VTC WORKING WHEN NOT PERMITTED	9
POLICE	807	VTC TRASH/GARBAGE	22
POLICE	809	VTC MOTOR HOMES	2
POLICE	810	VTC VACATION RENTALS	2
POLICE	811	VTC TRAILERS	3
POLICE	812	VTC TRUCKS/COMMERCIAL VEHICLES	9
POLICE	814	VTC OVERNIGHT PARKING ON STREET	7
POLICE	815	VTC PARKING VACANT LOT	5
POLICE	817	VTC RENTAL REGISTRATION 30-157	1
POLICE	820	VTC ANIMALS ON BEACH	5
POLICE	821	VTC DOGS AT LARGE	6
POLICE	822	VTC BARKING DOGS	2
POLICE	823	VTC CONSTRUCTION SITE	12
POLICE	824	VTC ALL OTHER	3
POLICE	825	VTC WATER VIOLATION	9
POLICE	829	TREES IN WIRES	1
POLICE	830	WHITEFLY	7
POLICE	833	VTC CUTTING NATURAL VEGETATION	1
POLICE	BBCK	BRINY BREEZES BUILDING CHECK	31
POLICE	BCHK	BEACH PATROL	323
POLICE	DC	DISTRICT CHECK	2930
POLICE	FUP	FOLLOW UP	84
POLICE	HCKH	HOUSE CHECK HAND	250
POLICE	HCKV	HOUSE CHECK VISUAL	42
POLICE	S02	DRUNK PEDESTRIAN	1
POLICE	S03	HIT AND RUN ACCIDENT	1
POLICE	S04	AUTO ACCIDENT	3
POLICE	S13	SUSPICIOUS INCIDENT	5
POLICE	S13P	SUSPICIOUS PERSON	9
POLICE	S13V	SUSPICIOUS VEHICLE	6
POLICE	S14	INFORMATION	9
POLICE	S22	DISTURBANCE	1
POLICE	S39	NEIGHBOR TROUBLE	1
POLICE	S40	CRIMINAL MISCHIEF	1
POLICE	S48	OPEN DOOR	9
POLICE	S48G	OPEN GARAGE DOOR	17



Department	Signal	Description	Number of Calls
POLICE	S49	ALARM	92
POLICE	S49F	FIRE ALARM	6
POLICE	S53	EMBEZZLEMENT/FRAUD	2
POLICE	S66	CIVIL MATTER	1
POLICE	S68	POLICE SERVICE CALL	40
POLICE	S70	ANIMAL COMPLAINT	3
POLICE	S72	LOST/FOUND PROPERTY	3
POLICE	S73	MEDICAL CALL	18
POLICE	S76	ASSIST OTHER DEPARTMENT	20
POLICE	S79	911 PRANK/FALSE/ACCID CALL	6
POLICE	S84	WELFARE CHECK	1
POLICE	S86	LOUD NOISE/MUSIC	2
POLICE	S88	FLORIDA POWER LIGHT ASSIST	9
POLICE	S89	ASSIST MOTORIST	3
POLICE	S90	ILLEGAL PARKING	41
POLICE	S92	TRAFFIC LIGHT PROBLEMS	4
POLICE	S93	STREET OR TRAFFIC SIGNS	2
POLICE	S95	TRAFFIC INCIDENT	1
POLICE	S96	PROPERTY DAMAGE	4
POLICE	TE	TRAFFIC ENFORCEMENT	1

CAD Calls For Service By Day

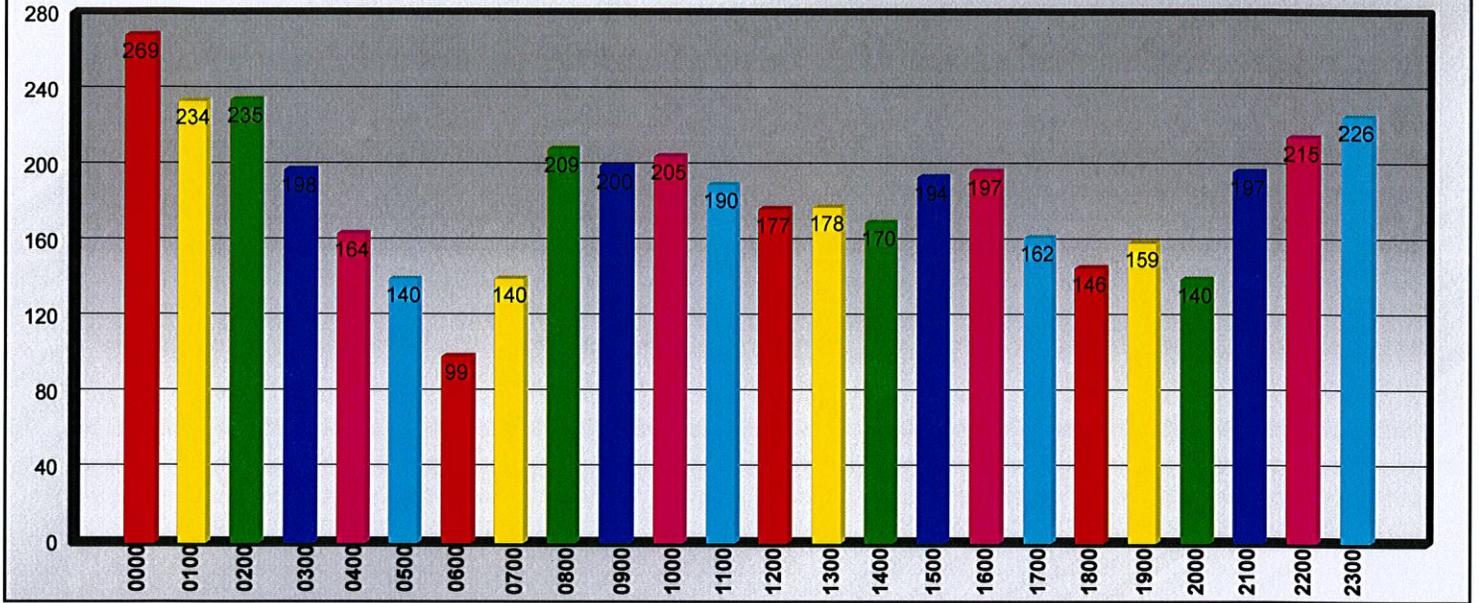


02/22/2014

CAD Calls For Service By Day

SUN	561
MON	554
TUE	630
WED	717
THU	720
FRI	683
SAT	579

Call for Service By Hour



02/22/2014

CAD Calls For Service By Hour SQL

Hour: 0000 Number of Calls: 269

Hour: 0100 Number of Calls: 234

Hour: 0200 Number of Calls: 235

Hour: 0300 Number of Calls: 198

Hour: 0400 Number of Calls: 164

Hour: 0500 Number of Calls: 140

Hour: 0600 Number of Calls: 99

Hour: 0700 Number of Calls: 140

Hour: 0800 Number of Calls: 209

Hour: 0900 Number of Calls: 200

Hour: 1000 Number of Calls: 205

Hour: 1100 Number of Calls: 190

Hour: 1200 Number of Calls: 177

Hour: 1300 Number of Calls: 178

Hour: 1400 Number of Calls: 170



Hour: 1500	Number of Calls: 194
Hour: 1600	Number of Calls: 197
Hour: 1700	Number of Calls: 162
Hour: 1800	Number of Calls: 146
Hour: 1900	Number of Calls: 159
Hour: 2000	Number of Calls: 140
Hour: 2100	Number of Calls: 197
Hour: 2200	Number of Calls: 215
Hour: 2300	Number of Calls: 226

ORPD Other Activity:					
Type	Total	Days-Sgt. Wohlfel	Days- Lt. Hutchins	Nights-Sgt. Mollica	Nights-Sgt. Hallahan
<u>Traffic</u>					
Citations	21	1	16	3	1
Written Warnings	36	1	27	4	4
Parking Tickets	31	17	6	8	0
<u>Arrests:</u>					
S19 Felony	0	0	0	0	0
S18 Misdemeanor	0	0	0	0	0
Telephone Calls Handled by Dispatch:					
<u>January 2014</u>		<u>Year to Date</u>			
9-1-1	84	705			
Incoming/Non-Emergency	923	11521			
Outgoing/Non-Emergency	511	7251			
PBX (Internal Town Hall)	271	4741			
Total:	1789	24218			
Walk-Ins Handled by Dispatch:					
All	197	2621			
After Business Hours	62	1190			
Top 5 Services Provided:					
Visitors/Information -	77				
Crime/Incident Reports -	35				
Vendors -	28				
Alarm Issues -	23				
Pet Tag/Vehicle Decals -	9				
** Turtle Season/ATV key					

**Town of Briny Breezes
January 2014**

Type	Total	Days- Sgt. Wohlfel	Days- Lt. Hutchins	Nights- Sgt. Mollica	Nights-Sgt. Hallahan
4 - Auto Accident	1			1	
14 - Information	1		1		
13P - Suspicious Person/s	3	1	1	1	
39 - Neighbor Trouble	1	1			
48 - Open Door	5			2	3
49 - Alarm	3			2	1
68 - Police Service Call	2	1		1	
70 - Animal Complaint	1		1		
73 - Medical Call	7	4	1	2	
76 - Assist Other Department	4	3		1	
84 - Welfare Check	1	1			
88 - FPL Assist	4			2	2
90 - Illegal Parking	2		1		1
92 - Traffic Light Problems	1				1
10-108 Foot Patrol	4	1	3		
BBCK Briny Business Checks	31			17	14
FUP - Follow Up	3	1	1	1	
Total Calls for Service	74	13	9	30	22
OTHER ACTIVITY					
<u>Traffic</u>					
Citations	0	0	0	0	0
Written Warnings	2	0	2	0	0
Parking Tickets	1	0	1	0	0

Unit	Veh Year	Patrol Vehicle Mileage			Engine Hours	Engine Miles **	Total Wear Miles	Repairs/FYTD		Replace *
		Start	End	Total				Repairs/Month	Repairs/FYTD	
562	2013	17763	19269	1506	3054	100782	120051	34.99	69.98	FY2016/17
563	2011	41292	43030	1738	3950	130350	173380	34.99	69.98	FY2015/16
564	2010	73510	74720	1210	6847	225951	300671	34.99	850.21	FY2012/13
565	2011	55796	57009	1213	4327	142791	199800	34.99	69.98	FY2014/15
566	2011	53259	55438	2179	4516	149028	204466	34.99	69.98	FY2014/15
A1 Veh	2008	71378	72707	1329	245	8085	80792	0.00	34.99	FY2011/12
Ford Escape	2002	79514	80823	1309	n/a	n/a	n/a	523.46	732.12	FY2010/11
Polaris-ATV	2000	2564	2564	0	422	13926	16490	0.00	0.00	FY2013/14
Suzuki - ATV	2006	2988	3147	159	417	13761	16908	0.00	55.54	FY2015/16
			Totals:	10643				\$698.41	\$1,952.78	
Unit	Driver	Driver	Driver							
562	502	518	528							
563	509	519	526							
564	520	530								
565	444	522								
566	476	524								
A1 Veh	515									
Ford Escape	513									
Rev. 02/01/14										

purchased for Patrol use has come with an extended 5-year Warranty. As such, the "life" of these vehicles can be extended to 4 years; as any major repair would be covered.

** "Engine Miles": Per Automotive Industry Standards, idle time causes engine wear equivalent to being driven. Per Ford, that equivalent is 33 miles per hour; which is reflected in the August report. Previously, we were told it was 13 miles per hour. Dodge is 27 miles per hour.

Unit	Veh Year	Patrol Vehicle Mileage		Engine Hours	Engine Miles	Total Wear Miles	2012/2013	2013/2014	2014/2015	2015/2016	2016/2017
		Start	End								
562	2013	17763	19269	1506	3054	120051	Done12/12				Due
563	2011	41292	43030	1738	3950	173380				Due	
564	2010	73510	74720	1210	6847	300671	Past Due				
565	2011	55796	57009	1213	4327	199800			Due		
566	2011	53259	55438	2179	4516	204466			Due		
A1 Veh	2008	71378	72707	1329	245	80792	Past Due				
Ford Escape	2002	79514	80823	1309	n/a	n/a	Past Due				
Polaris-ATV	2000	2564	2564	0	422	16490		Due			
Suzuki - ATV	2006	2988	3147	159	417	16908				Due	
			Totals:	10643							
Unit	Driver	Driver	Driver								
562	502	518	528								
563	509	519	526								
564	520	530									
565	444	522									
566	476	524									
A1	515										
Ford Escape	513										
Rev 02/01/14											

Replacements: Since 2010, each new vehicle purchased for Patrol use has come with an extended 5-year Warranty. As such, the "life" of these vehicles can be extended to 4 years; as any major repair would be covered.

**** "Engine Miles":** Per Automotive Industry Standards, idle time causes engine wear equivalent to being driven. Per Ford, that equivalent is 33 miles per hour; which is reflected in the August report. Previously, we were told it was 13 miles per hour. Dodge is 27 miles per hour.

Boynton Beach Fire Rescue

Incident List by Street Address

Alarm Date Between {01/01/2014} And {01/31/2014}
and District In "5 " "6 "

Incident-Exp#	Alm Date	Alm Time	Location	Incident Type
14-000046-000	01/02/2014	08:19:25	4 CEDAR DR /C	321 EMS call, excluding vehicle
14-000249-000	01/07/2014	16:23:45	4 CEDAR DR /CD4	321 EMS call, excluding vehicle
14-000255-000	01/07/2014	20:53:31	4 CEDAR DR /CD	321 EMS call, excluding vehicle
14-001195-000	01/31/2014	17:02:27	29 E OCEAN AVE	321 EMS call, excluding vehicle
14-000513-000	01/12/2014	17:55:25	19 FAYETTE DR	550 Public service assistance, O
14-001144-000	01/30/2014	18:28:53	209 LARK DR /M	321 EMS call, excluding vehicle
14-000234-000	01/07/2014	08:07:35	201 MALLARD DR /U-201	321 EMS call, excluding vehicle
14-000722-000	01/18/2014	08:38:03	5000 N OCEAN BLVD /P206	611 Dispatched & cancelled en ro
14-000514-000	01/12/2014	18:54:32	5001 N OCEAN BLVD /14	321 EMS call, excluding vehicle
14-000095-000	01/03/2014	17:48:25	5588 N OCEAN BLVD	700 False alarm or false call, O
14-000590-000	01/14/2014	17:57:11	5843 N OCEAN BLVD /G-1	745 Alarm system activation, no
14-000674-000	01/17/2014	06:36:37	6110 N OCEAN BLVD	611 Dispatched & cancelled en ro
14-000208-000	01/06/2014	13:56:20	6110 N OCEAN BLVD /1	700 False alarm or false call, O
14-000078-000	01/03/2014	01:33:22	6110 N OCEAN BLVD /2	321 EMS call, excluding vehicle
14-000776-000	01/20/2014	08:59:26	6520 N OCEAN BLVD	555 Defective elevator, no occup
14-000459-000	01/10/2014	21:00:19	6520 N OCEAN BLVD	550 Public service assistance, O
14-000088-000	01/03/2014	13:19:53	6665 N OCEAN BLVD /A	500 Service Call, other
14-000176-000	01/05/2014	17:03:42	6833 N OCEAN BLVD /13	740 Unintentional transmission o
14-000658-000	01/16/2014	21:42:49	208 NORTH IBIS DR /S	321 EMS call, excluding vehicle
14-000716-000	01/18/2014	06:27:52	2 OCEAN HARBOUR CIR	733 Smoke detector activation du
14-000112-000	01/04/2014	06:10:30	21 OCEANVIEW DR /A	321 EMS call, excluding vehicle
14-000940-000	01/25/2014	09:59:51	9 SABAL ISLAND DR	743 Smoke detector activation, n
14-000866-000	01/23/2014	00:29:14	36 SABAL ISLAND DR	321 EMS call, excluding vehicle
14-001111-000	01/29/2014	22:11:56	11 SAILFISH LN	321 EMS call, excluding vehicle
14-000749-000	01/19/2014	06:18:00	E WOOLBRIGHT RD & N OCEAN	322 Motor vehicle accident with

Total Incident Count 25

Boynton Beach Fire Rescue

OR Average Elapsed Time by District/Inc. Type

**Alarm Date Between {01/01/2014} And {01/31/2014}
and District In "5 " , "6 "**

5

Incident	Alarm Date & Time	Arrival Date & Time	Stn	Shift	Elapsed Time
	Disp. Rcvd Date & Time	Address			
321 EMS call, excluding vehicle accident with injury					
14-000046	01/02/2014 08:19:25	01/02/2014 08:23:40	4	A	00:07:33
	01/02/2014 08:16:07	4 CEDAR DR /C			
14-000112	01/04/2014 06:10:30	01/04/2014 06:10:30	4	B	00:01:22
	01/04/2014 06:09:08	21 OCEANVIEW DR /A			
14-000234	01/07/2014 08:07:35	01/07/2014 08:12:52	4	C	00:06:55
	01/07/2014 08:05:57	201 MALLARD DR /U-201			
14-000249	01/07/2014 16:23:45	01/07/2014 16:29:43	4	C	00:07:48
	01/07/2014 16:21:55	4 CEDAR DR /CD4			
14-000255	01/07/2014 20:53:31	01/07/2014 20:53:31	4	C	00:00:42
	01/07/2014 20:52:49	4 CEDAR DR /CD			
14-000514	01/12/2014 18:54:32	01/12/2014 18:58:50	4	B	00:05:37
	01/12/2014 18:53:13	5001 N OCEAN BLVD /14			
14-000658	01/16/2014 21:42:49	01/16/2014 21:48:46	4	C	00:07:25
	01/16/2014 21:41:21	208 NORTH IBIS DR /S			
14-001111	01/29/2014 22:11:56	01/29/2014 22:18:01	4	A	00:06:58
	01/29/2014 22:11:03	11 SAILFISH LN			
14-001144	01/30/2014 18:28:53	01/30/2014 18:36:21	4	B	00:09:08
	01/30/2014 18:27:13	209 LARK DR /M			
Average Elapsed Time for District/Incident Type					5.94
322 Motor vehicle accident with injuries					
14-000749	01/19/2014 06:18:00	01/19/2014 06:22:54	4	B	00:07:55
	01/19/2014 06:14:59	E WOOLBRIGHT RD & N OCEAN BLVD			
Average Elapsed Time for District/Incident Type					7.92
550 Public service assistance, Other					
14-000513	01/12/2014 17:55:25	01/12/2014 18:03:44	4	B	00:09:36
	01/12/2014 17:54:08	19 FAYETTE DR			
Average Elapsed Time for District/Incident Type					9.60
700 False alarm or false call, Other					
14-000095	01/03/2014 17:48:25	01/03/2014 17:56:17	4	B	00:08:26
	01/03/2014 17:47:51	5588 N OCEAN BLVD			
Average Elapsed Time for District/Incident Type					8.43
Overall Average Elapsed Time for District in Decimal Minutes					6.62

Boynton Beach Fire Rescue

OR Average Elapsed Time by District/Inc. Type

**Alarm Date Between {01/01/2014} And {01/31/2014}
and District In "5 " , "6 "**

6

Incident	Alarm Date & Time	Arrival Date & Time	Stn	Shift	Elapsed Time
	Disp. Rcvd Date & Time	Address			
321 EMS call, excluding vehicle accident with injury					
14-000078	01/03/2014 01:33:22	01/03/2014 01:40:11	1	A	00:07:27
	01/03/2014 01:32:44	6110 N OCEAN BLVD /2			
14-000866	01/23/2014 00:29:14	01/23/2014 00:35:36	1	C	00:07:06
	01/23/2014 00:28:30	36 SABAL ISLAND DR			
14-001195	01/31/2014 17:02:27	01/31/2014 17:06:37	1	C	00:07:05
	01/31/2014 16:59:32	29 E OCEAN AVE			
Average Elapsed Time for District/Incident Type					7.21
500 Service Call, other					
14-000088	01/03/2014 13:19:53	01/03/2014 13:26:01	1	B	00:07:54
	01/03/2014 13:18:07	6665 N OCEAN BLVD /A			
Average Elapsed Time for District/Incident Type					7.90
550 Public service assistance, Other					
14-000459	01/10/2014 21:00:19	01/10/2014 21:09:31	1	C	00:10:01
	01/10/2014 20:59:30	6520 N OCEAN BLVD			
Average Elapsed Time for District/Incident Type					10.02
555 Defective elevator, no occupants					
14-000776	01/20/2014 08:59:26	01/20/2014 09:05:18	1	A	00:06:48
	01/20/2014 08:58:30	6520 N OCEAN BLVD			
Average Elapsed Time for District/Incident Type					6.80
611 Dispatched & cancelled en route					
14-000674	01/17/2014 06:36:37	01/17/2014 06:44:32	4	C	00:13:15
	01/17/2014 06:31:17	6110 N OCEAN BLVD			
Average Elapsed Time for District/Incident Type					13.25
700 False alarm or false call, Other					
14-000208	01/06/2014 13:56:20	01/06/2014 14:07:59	1	B	00:12:32
	01/06/2014 13:55:27	6110 N OCEAN BLVD /1			
Average Elapsed Time for District/Incident Type					12.53
733 Smoke detector activation due to malfunction					
14-000716	01/18/2014 06:27:52	01/18/2014 06:38:40	1	A	00:11:51
	01/18/2014 06:26:49	2 OCEAN HARBOUR CIR			
Average Elapsed Time for District/Incident Type					11.85
740 Unintentional transmission of alarm, Other					
14-000176	01/05/2014 17:03:42	01/05/2014 17:19:55	2	A	00:17:18
	01/05/2014 17:02:37	6833 N OCEAN BLVD /13			
Average Elapsed Time for District/Incident Type					17.30

Boynton Beach Fire Rescue

OR Average Elapsed Time by District/Inc. Type

Alarm Date Between {01/01/2014} And {01/31/2014}
and District In "5 " , "6 "

6

Incident	Alarm Date & Time	Arrival Date & Time	Stn	Shift	Elapsed Time
	Disp. Rcvd Date & Time	Address			
743 Smoke detector activation, no fire - unintentional					
14-000940	01/25/2014 09:59:51	01/25/2014 10:05:53	1	C	00:07:42
	01/25/2014 09:58:11	9 SABAL ISLAND DR			
Average Elapsed Time for District/Incident Type					7.70
745 Alarm system activation, no fire - unintentional					
14-000590	01/14/2014 17:57:11	01/14/2014 18:05:08	1	A	00:08:59
	01/14/2014 17:56:09	5843 N OCEAN BLVD /G-1			
Average Elapsed Time for District/Incident Type					8.98

Overall Average Elapsed Time for District in Decimal Minutes 9.83

Total Incident Count: 24

Overall Average Elapsed Time, Decimal Minutes: 8.22

Police Activity:

Here is a listing of significant crime/code enforcement/suspicious activity reported to ORPD in January 2014 for both Ocean Ridge and Briny Breezes:

Type of Incident	Report Date	Time Frame	Location	Synopsis
Criminal Mischief	01/03/2014	12/31/13 3:00 PM – 01/03/14 10:48 AM	5500 blk N. Ocean Blvd	Unknown person(s) ripped down a portion of trellis causing \$200 damage.
Fraud/Identity Theft	01/22/2014	01/18/2014 12:30-1:30 PM	5600 blk N. Ocean Blvd.	Unknown person(s) used victim's personal information to access bank account.
Forgery	01/28/2014	To be determined	5400 blk Old Ocean Blvd.	Resident reported her signature was fraudulently used on permits for construction.

REPEATED FROM LAST MONTH: Fraudulent Tax Returns:

As the Tax season approaches, the need to protect your personal information becomes even more critical. The submission of fraudulent Tax Returns has been a problem over the past several years; and there is no reason to think that victimization will not continue to occur.

Since this is a highly technical and confidential investigative process, local law enforcement has been instructed to turn all of these cases over to the IRS. They have the expertise and access to the submitted documents. In addition, if the case warrants, they can prosecute at the Federal level.

Should you discover that a Tax Return has been filed fraudulently in your name, contact the IRS directly at 800-908-4490. You may also obtain additional information via their website: www.irs.gov

Secure Communities



Recently, members of the Ocean Ridge Police Department have investigated two cases involving subjects (illegal aliens) who were performing domestic services for residents. One case involved the alleged theft of \$40,000 worth of property. These cases would be in addition to numerous incidents over the past few years where other violators were identified during traffic stops, code enforcement, etc.

During the course of these investigations, ORPD works jointly with our partners at Immigration & Customs Enforcement (ICE) and the Border Patrol. Once confirmed, any illegal aliens are taken into custody by them and processed under Federal Immigration Laws.

Below is some information from the ICE website that describes their "Secure Communities" program that you should be aware of in the hopes that you would avoid being both a victim and/or a violator as an employer. Additional information can be found at: http://www.ice.gov/secure_communities/

ICE Website Info:

"The highest priority of any law enforcement agency is to protect the communities it serves. When it comes to enforcing our nation's immigration laws, U.S. Immigration and Customs Enforcement (ICE) focuses its limited resources on those who have been arrested for breaking criminal laws.

ICE prioritizes the removal of criminal aliens, those who pose a threat to public safety, and repeat immigration violators.

Secure Communities is a simple and common sense way to carry out ICE's priorities. It uses an already-existing federal information-sharing partnership between ICE and the Federal Bureau of Investigation (FBI) that helps to identify criminal aliens without imposing new or additional requirements on state and local law enforcement. For decades, local jurisdictions have shared the fingerprints of individuals who are arrested or booked into custody with the FBI to see if they have a criminal record. Under Secure Communities, the FBI automatically sends the fingerprints to DHS to check against its immigration databases. If these checks reveal that an individual is unlawfully present in the United States or otherwise removable due to a criminal conviction, ICE takes enforcement action – prioritizing the removal of individuals who present the most significant threats to public safety as determined by the severity of their crime, their criminal history, and other factors – as well as those who have repeatedly violated immigration laws.

Secure Communities imposes no new or additional requirements on state and local law enforcement. The federal government, not the state or local law enforcement agency, determines what immigration enforcement action, if any, is appropriate.

Only federal DHS officers make immigration enforcement decisions, and they do so only after an individual is arrested for a criminal violation of local, state, or federal law, separate and apart from any violations of immigration law."

Oceanfront Park Changes Hours:

Effective March 1st, the City of Boynton Beach has decided to close Oceanfront Park at 6415 N. Ocean Blvd. at 9:00 PM. The former time was 11:00 PM. This is a result of reviewing activity that has been occurring after dark; and puts this park more in line with other area parks that close at Sunset. The Park will continue to open at Sunrise.

Better Business Bureau (BBB) and NBC provide two Scam Alerts:

January 24, 2014

Scam Alert -- Check your credit card statement for these charges:

With this new con, scammers are banking on the fact that many consumers don't check their credit card statements all that carefully. Don't fall for it. Review your recent statements for unexplained charges of \$9.84 and contest them with your bank or credit card issuer (call the number on the back of your card).

How the Scam Works:

You spot a recent strange charge of \$9.84 on your credit card statement. The source listed on your bill is an unfamiliar website. You check out the web address, and it's not the business website. It's a generic landing page that claims to offer "Customer Support." The text promises to "refund 100% of your last payment" and provides a phone number and email address.

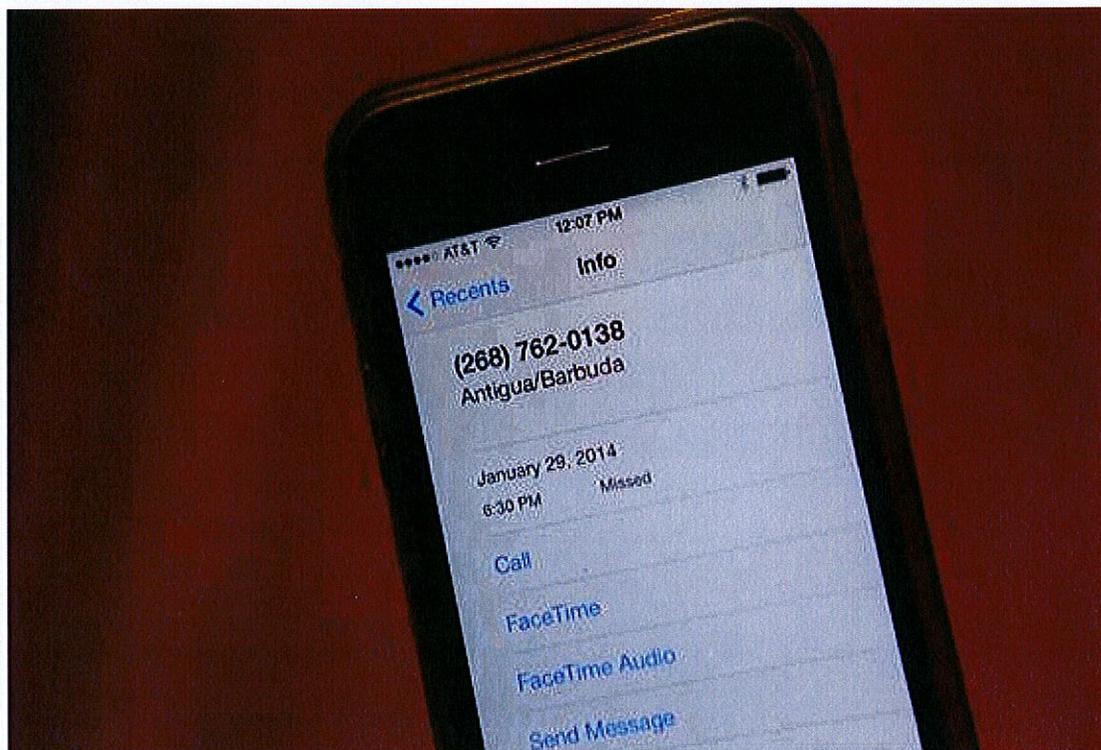
What's going on here? Scammers are charging stolen credit card numbers for a small amount of money. (Recent victims were all charged \$9.84, but scammers may change that amount as word gets out.) The expectation is that many cardholders won't notice the relatively small charge, and the credit card companies won't go after such a minor sum.

Victims report calling the "customer support" site and receiving verbal confirmation that the charge would be canceled. However, don't take the scammers at their word. Contact your bank to report the charges and request a new credit card. Your card information has been compromised, and its likely scammers will be back for more.

Feb. 3, 2014 at 12:34 PM ET

Missed a call? 'One-ring' cell phone scam could cost you money

Julianne Pepitone NBC News



John Makely / NBC News

"One-ring" scam victims who return the missed call from a mystery number find themselves connected to — and charged for — an "adult entertainment" line.

iPhone spam phone call

If you pick up your phone and see a missed call from a number you don't recognize, you may want to think twice about calling back.

You could be a potential victim of the growing "one-ring phone scam," which the Better Business Bureau (BBB) warned consumers about last week. As in most phone-based scams, the perpetrators use auto-dialing computer programs to call phones all over the country.

In this case, the scammers let the phone ring once — just enough to cause a missed call message to pop up on victims' phones — and then hang up. Victims who call the number back are connected to a paid "adult entertainment service" located overseas.

Those unlucky callers are generally charged a \$19.95 international call fee up front, plus \$9 or more per minute for the unwanted "service." (In some cases the scammers charge only a few bucks to the victim's bill to avoid suspicion.)

The BBB said the scam calls usually come from outside the United States, including from numbers with area codes 268, 809, 876, 284 and 473.

The BBB recommended that consumers ignore incoming or missed calls from out-of-state phone numbers that they don't recognize, and carefully check cell phone bills.

If you're really tempted to call back that number, at least pop the digits into Google first. Sites like whocalled.us track complaints and questions about calls from specific numbers, while other online directories can tell in which town and state the phone number is registered.

Julianne Pepitone is a senior technology writer for NBC News Digital. Previously she was a staff writer at CNNMoney, where she covered large tech companies including Apple and Google, as well as the intersection of tech and media. Follow Julianne on Twitter at [@julpepitone](https://twitter.com/julpepitone) or email her at julianne.pepitone@nbcuni.com.

Ocean Ridge Police Department

Inter-Office Memo

To: Chief Christopher T. Yannuzzi

Via: Chain of Command 

From: Dispatch Coordinator, Jessica Simpson 

Date: February 18, 2014

Expiration/Cancellation Date:

Subject: Letter of Commendation – Courtney Giddy

On Saturday, February 15, 2014 at 9:47 (call duration 3 mins) Ocean Ridge Police Department's Dispatcher, Courtney Giddy received a non-emergency call from a resident at 5929 N. Ocean Blvd. who was extremely disgruntled throughout the conversation. Dispatcher Giddy also had to call this same resident back at 9:58 (call duration 7 mins) and again the resident was still very upset.

Dispatcher Giddy showed extreme professionalism and patience throughout both conversations. She tried to provide every option available to attempt to try and calm and satisfy the resident as best she could.

Dispatcher Giddy is to be commended for her level of performance, professionalism and patience during these incidents.

- From a 4 month employee!
- This was an outstanding example of being focused on the mission of providing customer service in spite of an incredibly negative attitude. Please copy these recordings for all Dispatch personnel to use and for future training of new personnel.
Well Done!
Chief Yannuzzi

Christopher Yannuzzi

From: Christopher Yannuzzi
Sent: Friday, February 21, 2014 9:55 AM
To: 'Mary Lou Schillinger'
Subject: RE: Staff Compliments and Info on Traffic Violators

Good morning,

Got your email this time and I will post your comments for all to see and distribute the traffic issue to everyone for enforcement.

On behalf of everyone, thanks for the compliments and the info!

Christopher T. Yannuzzi, Chief of Police
Ocean Ridge Police Department
6450 N. Ocean Blvd.
Ocean Ridge, FL 33435
561-732-8331 Main
561-732-8676 Fax
cyannuzzi@oceanridgeflorida.com

The power of the police to fulfill their functions and duties is dependent on public approval of their existence, actions and behavior and on their ability to secure and maintain public respect."
Sir Robert Peel (1788–1850)

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from the Town of Ocean Ridge officials and employees regarding public business are public records available to the public and media upon request. Your e-mail communications may be subject to public disclosure. Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing. The views expressed in this message may not necessarily reflect those of the Town of Ocean Ridge. If you have received this message in error, please notify us immediately by replying to this message, and please delete it from your computer. Thank you.

From: Mary Lou Schillinger [mailto:mlsplease@yahoo.com]
Sent: Friday, February 21, 2014 9:22 AM
To: Christopher Yannuzzi
Subject: Fw:

this is what was sent on Jan. 3,2014

----- Forwarded Message -----

From: Mary Lou Schillinger <mlsplease@yahoo.com>
To: Christopher Yannuzzi <cyannuzzi@oceanridgeflorida.com>
Sent: Friday, January 3, 2014 1:04 PM
Subject:

Dear Chief Yannuzzi,

I wanted to take the time to thank you and your staff for always keeping my home safe and protecting our neighborhood. One of the best reasons to live here is the fact that our police department looks out for the welfare of its residents.

This summer while I was away my property was watched very closely and on several occasions I was notified immediately when my alarm sounded, an unknown car parked in my driveway and packages left on porch etc,

I have mentioned that cars continue to illegally turn left onto Beachway. I am fully aware that officers cannot be everywhere at all times but systematic and periodic checks would be appreciated. It is just that when they turn left it is always fast and wide. This is not just dangerous but they also damage anything I place to keep the right of way intact.

Again, my neighbors and I appreciate all that your department does for us.

Sincerely,

Mrs. Mary Lou Schillinger

1 Beachway Drive

Christopher Yannuzzi

From: Christopher Yannuzzi
Sent: Monday, January 27, 2014 4:47 PM
To: Robert Massimino; William Cunningham
Cc: Hal Hutchins
Subject: FW: Police Officer for CFF Cycle for Life

Forwarding the below compliment from the CFF bicycle event held on 01/25/14.

A copy will be placed in your files and posted.

Thanks!

Christopher T. Yannuzzi, Chief of Police
Ocean Ridge Police Department
6450 N. Ocean Blvd.
Ocean Ridge, FL 33435
561-732-8331 Main
561-732-8676 Fax
561-369-1950 Office
561-632-1801 Cell
cyannuzzi@oceanridgeflorida.com

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From: Johnson-Edwards, Lori [mailto:ljohnsonedwards@cff.org]
Sent: Monday, January 27, 2014 2:19 PM
To: Christopher Yannuzzi
Cc: Buchanan, Jennifer
Subject: RE: Police Officer for CFF Cycle for Life

Thanks so much for sharing this information. Also, we want to say a big thank you to both officers for ensuring that everything went smoothly. As soon as payments are processed from our national office, we will mail the check to each address reflected on the W-9s. Let me know if we should do otherwise.

Best regards,

Lori Johnson-Edwards
Cystic Fibrosis Foundation
Logistics Specialist
Phone: 954-739-5006
Email: ljohnsonedwards@cff.org

From: Christopher Yannuzzi [<mailto:cyannuzzi@oceanridgeflorida.com>]
Sent: Saturday, January 25, 2014 6:21 PM
To: Johnson-Edwards, Lori
Cc: Buchanan, Jennifer
Subject: RE: Police Officer for CFF Cycle for Life

Looks like your event was successful today! The only thing we had was a single complaint about a large group of cyclists impeding traffic, but our officers did not find any violation and everything went smoothly from our end. Please advise otherwise.

In the meantime, attached please find Sgt. William Cunningham's W9.

Thanks!

Christopher T. Yannuzzi, Chief of Police
Ocean Ridge Police Department
6450 N. Ocean Blvd.
Ocean Ridge, FL 33435
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561-732-8676 Fax
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