



# **New Resident Information Booklet**

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## Town Officials

### **Mayor**

Geoffrey A. Pugh

### **Vice Mayor**

Richard J. Lucibella

### **Commissioners**

Gail Adams Aaskov

James A. Bonfiglio

Steve Coz

info@oceanridgeflorida.com

### **Town Manager**

James S. Titcomb

jtitcomb@oceanridgeflorida.com

### **Town Clerk**

Tracey Stevens

tstevens@oceanridgeflorida.com

### **Police Chief**

Hal Hutchins

hhutchins@oceanridgeflorida.com

## Welcome to the Town of Ocean Ridge

**T**he Town of Ocean Ridge is a small, beautifully landscaped and diverse seaside community built around the family and civic pride, state of the art public services and infrastructure that enhances the natural beauty of our Town.



The Town is approximately three (3) miles long and is bounded on the south by the Town of Briny Breezes, on the west by the Intra-coastal Waterway and on the east by the Atlantic Ocean and on the north by the Boynton Inlet. Ocean Ridge was incorporated in 1931 as the Town of Boynton Beach and changed its name in 1937 to the Town of Ocean Ridge. It is home to approximately 1,700 permanent residents and peaks to approximately 2,700 in season. Ocean Ridge is predominantly a low density residential land use with several areas that provide for medium multi-family density and the area north of the Boynton Beach Oceanfront Park to the Boynton Inlet as high density. Commercial has been totally phased out by an ordinance adopted in the 1960's. There are a few Public Ownership and Preservation Conservation areas.

Ocean Ridge uses the commission-manager form of government and has two additional boards consisting of a Board of Adjustment, which hears appeals and requests for variances from the Land Development Code and also the Planning & Zoning Commission, which hears petitions for land development district boundary changes, and reviews and recommends major site plans and any changes to the Land Development Code. Ocean Ridge enforces code enforcement through a Special Magistrate when necessary.

The Town currently has 27 employees: 9 Police Officers, 4 Sergeants, 2 Lieutenants, 1 Police Chief, 5 Dispatchers, 2 Maintenance Personnel, and 4 Administrative Personnel.

*The Town of Ocean Ridge wishes to welcome you to the area.*



To receive alerts, monthly newsletter, and additional information via email please email [info@oceanridgeflorida.com](mailto:info@oceanridgeflorida.com) and include your name and email address.

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.



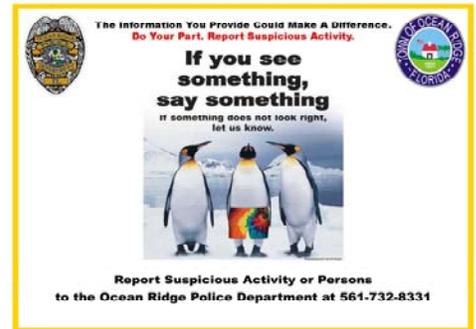
## Alarm Monitoring

The Police Department provides an alarm monitoring service for residents that want to have their alarms come directly to the center. The current cost for the service is \$15 per month plus a \$2 alarm user permit fee which is billed annually. Interested residents should call Town Hall to ensure that the alarm company chosen is currently registered with the Police Department.

Although your Police Department also responds to these calls, Ocean Ridge contracts with the Boynton Beach Fire/Rescue Department to handle fire alarms, smoke conditions, fires, and sick/injured persons. Two things have occurred recently that the residents of Ocean Ridge should be aware of: BBF/RD's upgraded insurance rating and their alarm ordinance.

All Fire Departments are rated by the International Organization of Standardization (ISO) on a scale of 1-10; with 1 being the best. Current BBF/RD's rating rose from a 4 to a 2. This is of significance to every homeowner in Town because property insurance premiums are based on the ISO rating. You are encouraged to contact your insurance company to let them know of this change and you may find that your premium will be lowered.

Those of you who have a monitored fire alarm system have probably received a letter from BBF/RD regarding Boynton's Alarm Ordinance. We have received many phone calls asking if the letter and the cost for the alarm permit outlined therein are legitimate. The answer is Yes! A part of the contract between the municipalities required that Ocean Ridge comply with all related Boynton Beach ordinances. Therefore, you are responsible for this one-time fee.



## Beach & Vehicle Decals

### Beach Decals

Ocean Ridge residents are entitled to purchase parking decals for the Boynton Beach Oceanfront Park. These decals are offered at the same cost as the Boynton Beach residents and can be purchased at the Boynton Beach City Hall located at 100 E. Boynton Beach Blvd. (corner of Boynton Beach Blvd. & Seacrest Blvd) 561-742-6000. City of Boynton Beach hours are 7am-6pm Monday through Thursday. You may also purchase beach passes at the Intracoastal Park Clubhouse at 2240 N. Federal Hwy. Tuesday through Saturday from 10am-2pm. Please bring proof of residency or ownership, including a utility bill with the name of the individual seeking a parking decal, a current tax bill, a property deed or current executed lease agreement. Vehicle registration is also required. Oceanfront Park parking decal is \$50 (at time of this publication). For more information call 561-742-6650.

### Vehicle Decals

Free automobile decals are available free of charge at the Ocean Ridge Police Department. These decals, when placed on the rear window of an automobile, identify the vehicles as belonging to an Ocean Ridge resident. The Police Department encourages residents to obtain one of these decals which have an individual number and will identify the vehicle immediately. Homeowners must show proof of residency.

## **Building Permit Information**

The Town handles all building permit applications. If contemplating work, please contact Town Hall to discuss if a permit is required. Any company doing work in Town needs to register at Town Hall. Forms, fee schedule, and more information is available at Town Hall or online at [www.oceanridgeflorida.com](http://www.oceanridgeflorida.com). Please remember that permits are required to be posted at the permitted job site while permitted work is open. Contractors and sub-contractors are required to submit work license, general liability insurance, and worker's compensation (or exempt) when submitting a permit. If work is done without a permit, additional fees will be imposed. For more information, please call Town Hall at 561-732-2635.

## **Community Room Reservations**

The Town now has a Community Room/Commission Chambers, courtesy of the new Town Hall and Police Facility completed in October 2008, that may be requested for civic uses, sponsored uses, or certain resident uses. Please contact the Clerk's Office for specific information if you are interested in using the facility.

## **Dark House Program**

When you plan to be away from your home for an extended period of time please visit the Police Department and fill out the "Dark House" information form. By doing so it allows police officers to know who is allowed at your residence while you are away and provides contact information in the event of an emergency. Officers will check the exterior premises (single structures only) once every 24-hours while you are away for those that participate in the Dark House Program.

## **Flooding Information**

The Town of Ocean Ridge has been verified as a Class 7 in the National Flood Insurance Program's (NFIP) Community Rating System (CRS). NFIP policies issued or renewed for properties in the Special Flood Hazard Areas (SFHAs) receive a 15% premium discount.

The NFIP is a federal program enabling property owners to purchase insurance protection against losses from flooding. This insurance is designed to provide an insurance alternative to disaster assistance to meet the escalating costs of repairing damage to buildings and their contents caused by floods.

Many people do not realize that homeowner's insurance does not cover losses due to flooding. Informing yourself about flood protection is very important for protecting your family, possessions, and home. Information and links are provided on our website to assist you in increasing your awareness about flood protection. Additionally, the County Library System provides flood protection information, and maintains copies on the flood insurance rate maps for the entire county along with explanations on their use to determine flood zones and elevations. Elevation certificates in the floodplain may be available at Town Hall. Please call or email [info@oceanridgeflorida.com](mailto:info@oceanridgeflorida.com) to inquire about a particular property.

## Garbage & Trash Service

Garbage (household refuse) is picked up on Tuesdays and Fridays. The Town sends invoices annually for the fiscal year which runs from October through September for the garbage and trash pick-up which is separate from the County Tax Assessment disposal fee. If you have a question on an item that needs to be picked up please call Republic Services of Palm Beach at 561-478-9590.

### Pick-Up Days and Location:

- Garbage is picked up twice weekly on Tuesday and Friday. Miscellaneous items such as lawn chairs, boxes, hoses, etc. will be picked up on Tuesdays only.
- Yard Trash is picked up once weekly on Tuesday.
- Recycling is picked up once weekly on Friday.
- All pick-ups are curbside.

All garbage shall be properly containerized. All yard trash shall be containerized and/or bundled, free of sand or dirt and not mixed with regular trash. Generally, loose items such as grass clippings and loose small tree trimmings will not be taken unless bundled or containerized. No limbs or items should be longer than six feet (and not heavier than 50 pounds), thus tree limbs should be cut to that maximum length. All recycling materials shall be rinsed and the lids removed and then placed in the recycling bin. Yellow bin: paperback books only, newspapers/magazines/catalogs, unwanted mail, school/office paper, phone books, paper bags, cardboard boxes, beverage cartons, tissue boxes, dry food boxes. Blue bin: Plastic containers, steel cans, aluminum cans, foil, & pie pans, drink boxes, milk & juice cartons, glass bottles & jars.

Earliest time for placing garbage or recycling at curbside is a maximum of 12 hours before the day of the scheduled pick-up. In other words, no sooner than 12:01pm the day before pick-up. Latest time for containers to be removed from curbside is 11:00 pm on the day of the scheduled pick-up. Yard trash shall consist of vegetation only, including, but not limited to grass clippings, bush or tree trimmings, leaves and weeds, and shall be placed near the street no sooner than 36 hours, or the Sunday prior to the regularly scheduled day of collection.

Garbage and trash generated by persons other than residents shall be the responsibility of the person generating it for proper removal. In other words, yard trash (other than normal weekly vegetation) generated by lawn care people or contractors will not generally be picked up by the Town trash contractor, but should be properly removed by the vendor who generated it. Special trash or garbage pick-ups may be arranged with the Town contractor at the expense of the resident. Contact Republic Services at 561-478-9590 to inquire or arrange for a special pick-up.

Enforcement of Chapter 42 will be on fair and reasonable basis to accomplish the intent of the law. However, mutual cooperation and understanding will make enforcement much more palatable. Again, these regulations are designed to protect and enhance the health, welfare and character of residents of the Town. If any problems are encountered, such as a missed collection of trash, please call Town Hall at 561-732-2635.



## **Independent Organizations**

As a resident of the Town you may be interested in joining the Garden Club, supporting the Ocean Ridge Police Department Support Group, and/or volunteering a couple of hours a month at the Beach Cleanups. The following are three independent organizations located within or serving in the Town.

### Ocean Ridge Police Department Support Group

The Ocean Ridge Support Group, Inc., adopted on April 13, 1976, is a non-profit 501(C)(3) corporation, the objective of which is to organize the residents and property owners in the Town of Ocean Ridge and surrounding area into a benevolent, educational and social corporation in order to provide scientific instructions and training for the purpose of protecting lives and property, and promoting good will within the Towns of Ocean Ridge, Briny Breezes, Gulfstream, Manalapan and surrounding areas.

The only donations given to the Ocean Ridge Support Group are ones solicited directly by the Support Group annually. No other sources fund its donations. If you would like to donate to the Support Group, please send donations directly to Ocean Ridge Police Department Support Group, Inc. at 6450 N. Ocean Blvd., Ocean Ridge, FL 33435.

### Ocean Ridge Garden Club

The Garden Club, established in 1966, currently has about 50 members. Their season runs concurrent with Florida's winter/spring seasons from October through May. The meetings are monthly on the second Monday of the month from 6PM—8PM. Meetings are rotated at various member homes and have local authority, guest speakers and hands-on activities primarily at the Nov, Jan, Feb, Mar, April meetings. Annual dues are only \$50 per member which pay for guest speakers and also contribute to student scholarships to horticulture camp, among other activities. The invited guest speakers educate members and the local community on our unique coastal environment and related landscape. The dedication and commitment of all its' members has contributed greatly to dune coastal preservation. If you are interested in joining our club, please contact our Corresponding Secretary, Merrilee Lundquist at [lundquist\\_m@yahoo.com](mailto:lundquist_m@yahoo.com) or 561-414-4252.

### Sand Sifters Beach Cleanup

Volunteer with the Sand Sifters for a monthly beach cleanup which helps to keep our beaches clean. Sand Sifters will provide you with free parking, bags, gloves, and refreshments. All ages are welcomed and it's a good opportunity for students to obtain community service hours they need. Individuals, schools, churches, clubs, businesses, organizations and families are encouraged to participate. Beach cleanup in Ocean Ridge is on the first Saturday of each month at Oceanfront Park, 6715 N. Ocean Blvd. Meet at the pavilion in the lower parking lot. Cleanup time begins at 8am and ends at 10:15am. For more information, please visit [facebook.com/SWATJIL](https://www.facebook.com/SWATJIL).

### Sea Angels Beach Cleanup

Volunteer with the Sea Angels for a monthly cleanup at Ocean Inlet Park at 6990 N. Ocean Blvd. Cleanup occurs the last Saturday of each month. All ages are welcomed and it's a good opportunity for students to obtain community service hours they need. All cleanups are on the last Saturday of every month from 8-10:30am. For more information, please visit their website at [www.seaangels.org](http://www.seaangels.org).

## Library

Ocean Ridge Library opened at the beginning of January 2009. Checking out books is based on a honor system and during Town Hall hours. However, we ask that you sign out the books at Town Hall and date when returned. Please also have proof of residency available. We accept donations of hardcover fiction books only.

## Parks

There are several parks within the Town of Ocean Ridge. These parks are owned and operated by entities other than the Town. Additional information about the parks is located at the Palm Beach County Parks & Recreation Department. Stop by and visit Town Hall to pick up your free guide to Palm Beach County Parks called "Leisure Times" (while supplies last).

### **Boynton Beach Oceanfront Park (Public Beach)**

**Entrance:** 6415 N. Ocean Blvd. (A1A) about ½ mile north of Ocean Avenue.

**Note:** There is a fee for parking at this location.

Boynton Beach City Hall: 561-742-6000 for more information on how to obtain a park pass.

**Hours:** sunrise—9:00PM

**Acres:** 12 acres

**Facilities:** Lifeguards on duty from 9:00AM-5:00PM 7 days a week. Sand Dollar café, rental of beach chairs, umbrellas, and beach toys available. BBQ grills, benches, bike rack, showers, drinking fountain, pavilions, picnic tables, playground, restrooms, volleyball court.

**Contact Information:** beach conditions 561-742-6775, beach headquarters 561-742-6565

*Sea turtle nesting season is April 1—October 31. Disturbing a sea turtle nest is a violation of state and federal laws.*

### **Ocean Inlet Park**

**Entrance:** 6990 N. Ocean Blvd., Ocean Ridge, FL 33435

**Hours:** sunrise-sunset (Inlet Fishing 24 Hours)

**Acres:** 11.39 acres

**Facilities:** Intracoastal Waterway frontage (1100 feet); guarded beach frontage (600 feet); jetty, marine, rental boat slips; playground, ocean overlook, seating pavilion; snack bar, family picnic shelters; single table picnic area with grills; restroom facilities, outdoor showers, parking.

**Contact Information:** Beach conditions information 561-276-3990, Boat slip rental 561-966-6646, General park information 561-966-6600, For emergencies 9-1-1, For non-emergencies call PBSO 561-688-3000.

### **Ocean Hammock Park**

**Entrance:** 6620 N. Ocean Blvd., Ocean Ridge, FL 33435

**Hours:** Sunrise-Sunset

**Acres:** 8.54 acres

**Facilities:** unguarded beach frontage, fishing (salt water), no on-site restroom facilities, outdoor shower, parking

**Contact Information:** beach conditions: 561-276-3990, general park information 561-966-6600

### **Ocean Ridge Natural Area**

**Entrance:** access to natural area by boat, walking, or biking at the end of Corrine Street. There is no parking area.

**Hours:** sunrise-sunset, including holidays

**There are no toilets or drinking water on site.**

**Acres:** 12.53 acres

## Pet Tags

Pet tags are available free of charge at the Ocean Ridge Police Department. The tags say "Town of Ocean Ridge" and have the Police Department's phone number and an identification number assigned to the pet. The pet's tag number together with the owner's name, telephone number, and a description of the pet is entered into the Town's computer system which will save time in identifying a particular animal. Homeowners must show proof of residency to obtain pet tags.

If you would like to report a lost or found animal, call the Ocean Ridge Police Department at 561-731-8331. Give the dispatcher information on the lost/found animal, including description, where it was last seen or found, behavior traits, etc. The dispatcher will then inform the officers-on-duty of the missing animal. Drop off a clear, current picture of the animal to ORPD. Once we receive the picture and description we will send out an email blast to residents and the information will be posted on the Town's website. Additionally, you may also want to contact Palm Beach County SNAP at 561-233-1282, notify your veterinarian and neighbors on your lost pet.



## Rental Registrations

The Town Commission adopted Ordinance 608 which revises the existing rental ordinance and still requires anyone renting property in Ocean Ridge to register with the Town. Condos and co-ops with their own Boards are exempt. All properties being rented can be included on the same registration form (available on the Town's website and at Town Hall). Renter information is optional. The fee is \$35 a year (January 1 through December 31) and registration can be accomplished by registering at Town Hall. We greatly appreciate your cooperation with this program as we believe it's to the benefit of our permanent residents.



## Schools



Ocean Ridge children are assigned to schools in Boynton Beach for elementary school, junior high and high school. To check the boundaries, please go to [www.palmbeachschools.org](http://www.palmbeachschools.org). Click on boundaries and then type in your address. For further information about the school district please visit [www.palmbeach.k12.fl.us](http://www.palmbeach.k12.fl.us).

## Social Media & Communications

The Town utilizes several means of communication to distribute information to our residents. The social media platforms used are Nextdoor and Twitter. Click on the following link to join Ocean Ridge's Nextdoor community: <http://bit.ly/1S1f1SN>. To follow us on Twitter, please go to Twitter and follow @OceanRidgeFL.

Town Hall also notifies our residents via email the calendar of events, newsletter, meeting reminders, lost/found, police bulletins and alerts. Should you wish to sign up for the Town's email list, please send an email to [info@oceanridgeflorida.com](mailto:info@oceanridgeflorida.com). Additionally and as necessary, Town Hall and Palm Beach County will utilize reverse 9-1-1 to disseminate information to our residents.

## **Town Meetings**

Ocean Ridge Town Commission meetings are held the first Monday of each month at 6:00pm at Town Hall, unless otherwise noted. Town Commission Meetings and Public Hearings are held on the first Monday of every month at 6:00pm. The Board of Adjustment meets on demand on the second Wednesday of the month at 8:30am. The Planning and Zoning Commission meets on demand. Code Enforcement Hearings are also on demand and are held on the first Tuesday of the month at 10:00am. Agendas, minutes and other public notices are posted in three shadow boxes located at Chickasaw Street & A1A, Island Drive & A1A, and in front of Town Hall. They are also posted on our website at [www.oceanridgeflorida.com](http://www.oceanridgeflorida.com), Nextdoor, and Twitter @OceanRidgeFL when they become available. Residents are welcome to request items to be placed on the meeting agenda and are encouraged to participate in Town meetings.

## **Work Hours**

Work hours are Monday through Saturday 8am-6pm. Contractors may not work on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Additionally, no inspections will occur on the above holidays as well as on Martin Luther King, Jr. Day, President's Day, Columbus Day, Veteran's Day, and the day after Thanksgiving when Town Hall is closed.

## **Ocean Ridge Contact Information & Hours of Operation**

### **Town Hall**

6450 North Ocean Boulevard ♦ Ocean Ridge, FL 33435

561-732-2635 ♦ 561-737-8359 (fax)

Town Hall Hours: 8:30am-3:00pm

[www.oceanridgeflorida.com](http://www.oceanridgeflorida.com)

Follow us on Twitter @OceanRidgeFL

### **Ocean Ridge Police Department**

6450 North Ocean Boulevard ♦ Ocean Ridge, FL 33435

Non-emergency 561-732-8331 ♦ Emergency 9-1-1

Public Records Hours 8:30am-2:30pm

[www.oceanridgeflorida.com](http://www.oceanridgeflorida.com)

## State and County Representatives

### **U. S. Senators**

(6 year term)  
www.senate.gov

Bill Nelson (D)  
202-224-5274  
561-514-0189  
billnelson.senate.gov

Marco Rubio (R)  
202-224-3041  
305-418-8553  
rubio.senate.gov

### **U. S. Representative**

(2 year term)  
house.gov  
District 22  
Lois Frankel (R)  
561-998-9045  
frankel.house.gov

### **Governor**

Richard L. Scott (R)  
850-488-4441  
rick.scott@eog.myflorida.com

### **Lt. Governor**

Jennifer Carroll (R)  
850-488-4711  
Jennifer.carroll@eog.myflorida.com

### **Atty. General**

Pam Bondi (R)  
850-414-3300  
myfloridalegal.com

### **State Senator**

(4 year term)  
District 25  
Joseph Abruzzo (D)  
561-791-4774  
abruzzo.joseph.web@flsenate.gov

### **State House Representative**

(2 year term)  
District 87  
Dave Kerner (D)  
561-641-3406  
dave.kerner@myfloridahouse.gov

### **Palm Bch Co Commissioner**

(4 year term)  
District 4  
Steven Abrams (R)  
561-355-2204

### **Supervisor of Elections**

Susan Bucher (NP)  
561-656-6200  
pbcelections.org

### **Property Appraiser**

Gary Nikolits (NP)  
561-355-2866  
papa@co.palm-beach.fl.us  
pbcgov.com/papa

### **Tax Collector**

Anne Gannon (D)  
561-355-2264  
taxcol@co.palm-beach.fl.us  
co.palm-beach.fl.us/tax/

www.myflorida.com

## ***Phone Numbers To Know***

### **EMERGENCY**

Police, Fire, Ambulance 911

### **NON-EMERGENCY**

Ocean Ridge Police Dept. 561-732-8331

Boynton Beach Fire Dept. 561-742-6600

### **TOWN HALL**

Building Dept., Town Clerk, Town Mgr. 561-732-2635

Fax 561-737-8359

Citizen Information Line 561-738-ORFL

### **OTHERS**

Abuse Hotline 800-962-2873

Animal Control 561-233-1200

Army Corp of Engineers 561-683-1577

Beach Conditions 561-966-6600

Boynton Beach City Hall 561-742-6000

Boynton Beach Water Dept. 561-742-6300

Clarke Environmental Services (noseeums) 800-203-6485

Comcast 800-266-2278

Declare Domicile 561-355-2962

Dept. of Environmental Protection (DEP) 561-681-6600

DEP - Christian Lambert 561-313-9007

Dept. of Environmental Resources 561-745-1269

Dept. of Motor Vehicles (DMV) 561-681-6333

Elder Affairs 866-882-2991

FEMA 800-621-3362

FL Dept. of Transportation (DOT) 866-374-3368

FL Dept. of Transportation Traveler's Line 511

Florida Fish & Wildlife Commission 888-404-FWCC

Florida Power & Light (FPL) 561-697-8000

Florida Power & Light (report outage) 800-4-OUTAGE

Marriage Licenses & Ceremonies 561-355-2986

Oceanfront Park Beach Conditions 561-742-6775

Oceanfront Park Events/Weddings 561-742-6240

Palm Beach County Building Dept. 561-233-5100

Palm Beach County EOC 561-712-6400

Palm Beach County Health Dept. 561-840-4500

Palm Beach County Inspector General 877-283-7068

Palm Beach County Mosquito Control 561-642-8775

Palm Beach County Parks & Recreation 561-966-6600

Palm Beach County Property Appraiser 561-355-3230

Palm Beach County Tax Collector 561-355-2266

Palm Beach County White Fly 561-276-1260

Republic Services (trash collection) 561-478-9590

So. FL Water Management 561-686-8800

Solid Waste Authority 561-640-4000

Supervisor of Elections 561-656-6200

Tides 561-742-6776

## Helpful External Contacts



211 Palm Beach/Treasure Coast assists people by providing crisis intervention, information, assessment and referral to community services and by providing infrastructure support to the health and human service delivery system. The following are quick reference guides but more information can be found at [www.211palmbeach.org](http://www.211palmbeach.org). [Quick Reference Guide](#) / [Diabetes Reference Guide](#) / [Senior Reference Guide](#)



The 511 Traveler Information System is FDOT's toll-free traffic resource, offering up-to-date information on crashes, congestion, construction and more on all of Florida's interstates, toll roads and major metropolitan roadways. Visit [FL511.com](http://FL511.com) for more details. Additionally, you may follow specific road information on Twitter: [@fl511\\_turnpike](#)—Florida's Turnpike, [@fl511\\_i95](#)—Interstate 95 in Florida, [@fl511\\_state](#) for statewide information, and [@fl511\\_southeast](#) for local information.



Contact the Office of Inspector General To report allegations or see illustrations of suspected waste, fraud, misconduct, mismanagement or other abuses.



Flood Smart is the official website of the National Flood Insurance Program. This site provides a plethora of information on flooding, flooding risks and locating an agent. Additionally, you may want to visit [www.ready.gov](http://www.ready.gov) which helps you to be prepared, encourages you to have a plan, and provides information to stay informed during a disastrous event.



For Hurricane Season and more county related information, please call visit [www.pbcgov.com](http://www.pbcgov.com)



If you have been a victim of cybercrime, you have a voice.  
[www.victimvoice.org](http://www.victimvoice.org)