

Seniors: Would you like someone to call you every day, just to say "Hi" and make sure you're OK?



**211's "Sunshine"
Daily Telephone Calls**



*"I really look forward to your daily calls...they brighten my day!"
Helen, Sunshine client*

It's FREE!!! For more information or to get started dial 2-1-1.

SENIOR GUIDE TO COMMUNITY SERVICES-PALM BEACH COUNTY

ABUSE - ADULT & DOMESTIC

Aid to Victims of Domestic Abuse (AVDA) (561) 265-2900
Div. of Victim Services (also Rape Crisis) (561) 833-7273
Florida Abuse Hotline (800) 962-2873

ADULT DAY CARE

2-1-1

ALCOHOL & DRUG ABUSE

2-1-1

ALZHEIMER'S DISEASE

Alzheimer's Assn SE Florida Chapter (800) 272-3900
Alzheimer's Community Care (561) 683-2700
Memory Disorder Cntr- St. Mary's Medical (561) 882-6363
Memory & Wellness Center at FAU (561) 297-0502

CAREGIVER ASSISTANCE

2-1-1

CONSUMER COMPLAINTS

Better Business Bureau (561) 842-1918
Consumer Affairs Division of PBC (888) 852-7362
Florida Division of Consumer Services (800) 435-7352

CREDIT COUNSELING/MONEY MGT

ClearPoint Credit Counseling Solutions (800) 251-2227

CRIME/FRAUD

Consumer Helpline (800) 378-0445
Division of Victim Services (561) 355-2418
Economic Crimes/Crimes Against Elderly (561) 355-7394
Seniors vs. Crime (800) 203-3099
Your Aging Resource Center (561) 684-5885
Victim Services (Office of Attorney Gen) (561) 837-5000
Victim Services (State Attorney's Office) (561) 355-7100

CRISIS INTERVENTION

2-1-1

Alzheimer's CrisisLine (800) 394-1771
Div of Victim Services (also Rape Crisis) (561) 833-7273
Mobile Crisis Team (Jerome Golden) (561) 383-5777
Mobile Crisis Team (South Co Mental Hlth) (561) 637-2102

DEATH/DYING/GRIEF

Hospice & HomeCare By The Sea (800) 392-3188
Hospice of Palm Beach County (888) 848-5200
VITAS Innovative Hospice Care (800) 938-4827

DISABILITY SERVICES

Coalition for Independent Living Options (800) 683-7337
Deaf Service Center of Palm Beach County (561) 802-3353
Division of Blind Services (866) 225-0794
Lighthouse for the Blind of the Palm Beaches (888) 399-1129
Florida Relay Service (800) 955-8771

DISASTER

2-1-1

DOWNSIZING/MOVING/DECLUTTERING

2-1-1

Clutter Commandos (561) 603-6656

EDUCATION-ADULT

2-1-1

Adult Education School District of PBC (561) 649-6010
Literacy Coalition of Palm Beach County (800) 273-1030

EMPLOYMENT-ELDER

AARP Foundation SCSEP (Sr Employment) (561) 471-9828
Experience Works (561) 802-1704
Workforce Alliance (800) 556-5627

FINANCIAL ASSISTANCE

PBC Div Human Services (North) (561) 845-4644
PBC Div Human Services (South) (561) 274-3130
Social Security Administration (800) 772-1213

FOOD ASSISTANCE

Christians Reaching Out to Society (561) 233-9009
Food Stamps/SNAP (DCF) (866) 762-2237
Ruth & Norman Rales JFS-some financial also (561) 852-3333
The Salvation Army (561) 686-3530

FORECLOSURE CONCERNS

2-1-1

GERIATRIC CARE MANAGERS

2-1-1



Overwhelmed? Don't know where to turn? Need more info...Dial 2-1-1!

*The Sunshine Telephone Reassurance Program is funded by
The Jim Moran Foundation and the Town of Palm Beach United Way.*



GRANDPARENTS RAISING GRANDKIDS

Kin Support Project of Families First PBC (561) 721-2887
 Legal Aid Society (Relative Caregivers) x275(561) 655-8944
 PBC Extension Services/UF (GRandS) (561) 233-1742
 MorseLife (561) 289-8578

GUARDIANSHIP

Clerk of the Court 15th Judicial Circuit (561) 355-2996

HEALTH CONCERNS

American Cancer Society (561) 616-9370
 American Diabetes Association (800) 342-2383
 American Heart Association (800) 242-8721
 American Lung Association of SE Florida (800) 330-5864
 National Parkinson Foundation Chapter (561) 379-4593
 Palm Beach County Health Department (561) 840-4500

HOME DELIVERED MEALS & HEALTH CARE 2-1-1

HOME IMPROVEMENT

Rebuilding Together-Solid Waste Authority (561) 697-2700
 Weatherization Assistance Program (877) 212-0309

HOUSING /HOMELESS ASSISTANCE 2-1-1

HOSPITALS

Bethesda Memorial Hospital (561) 737-7733
 Boca Raton Regional Hospital (561) 395-7100
 Delray Medical Center (561) 498-4440
 Lakeside Medical Center (561) 996-6571
 Good Samaritan Medical Center (561) 655-5511
 JFK Medical Center (561) 965-7300
 Jupiter Medical Center (561) 747-2234
 Palm Beach Gardens Medical Center (561) 622-1411
 Palms West Hospital (561) 798-3300
 St. Mary's Medical Center (561) 844-6300
 Wellington Regional Medical Center (561) 798-8500
 West Boca Medical Center (561) 488-8000
 West Palm Beach VA Medical Center (800) 972-8262
 West Palm Hospital (561) 863-3802

INFORMATION & REFERRAL 2-1-1

INSURANCE: Health Care Advocate 2-1-1

INSURANCE

Agency for Health Care Administration (800) 226-5082
 DCF Access Florida (Medicaid) (866) 762-2237
 FL Dept of Financial Services (Homeowners) (800) 342-2762
 Health Care District (866) 930-0035
 Medicare Information (800) 633-4227
 SHINE-(ARC) help with Medicare concerns (866) 684-5885
 Social Security Administration (800) 772-1213

LEGAL SERVICES

American Civil Liberties Union of Florida (786) 363-2700
 Florida Rural Legal Services (800) 284-4588
 Lawyer Referral Service (PBC Bar Association) (561) 687-3266
 Legal Aid Society of PBC-Elder Law Project (800) 403-9353

LICENSES/CERTIFICATES

Death Certificates (Vital Statistics) (561) 837-5847
 Drivers Licenses (561)355-2264

MEDICAL SUPPLIES/EQUIPMENT 2-1-1

Clinics Can Help (561) 640-2995
 Southeast Mobility (561) 364-2600

MENTAL HEALTH

Glades Crisis Stabilization Unit (561) 993-8022
 Mental Health Association of PBC (561) 832-3755
 National Alliance for the Mentally Ill of PBC (561) 588-3477
 Jerome Golden Center for Behavioral Health (561) 383-8000
 South County Mental Health Center (561) 495-0522
 Ruth & Norman Rales JFC (Senior Counseling) (561) 852-3333

SENIOR CENTERS 2-1-1

Boynton Beach Senior Center (561) 742-6570
 Mid County Senior Center (Lake Worth) (561) 357-7100
 North County Senior Center (PBG) (561) 694-5435
 The Volen Center (Boca Raton) (561) 395-8920
 West County Senior Center (Belle Glade) (561) 996-4808

SOCIAL SECURITY ADMIN (800) 772-1213

SUPPORT GROUPS 2-1-1

TRANSPORTATION

Community Coach and LIFT (The Volen Center) (561) 395-8920
 MV Transportation (Medicaid Only) (866) 207-7214
 Palm Tran CONNECTION Door-to-Door (877) 870-9849
 Palm Tran Bus Information (877) 930-4287
 Tri-Rail (800) 874-7245

UTILITY ASSISTANCE

EHEAEP (Elderly Energy Assistance Program) 2-1-1
 LIHEAP (Low-Income Energy Assistance Program) 2-1-1
 PBC Human Services and Veterans Services (561) 355-4761

VETERAN SERVICES

Florida Department of Veterans Affairs (800) 827-1000
 Palm Beach Vet Center (561) 422-1201
 West Palm Beach VA Medical Center (800) 972-8262

VETERANARIAN/PETS-LOW COST (561) 712-1911

VOLUNTEER OPPORTUNITIES

211's Sunshine Daily Telephone Calls to Seniors 2-1-1
 United Way of Palm Beach County (561) 375-6600

This is a partial listing of frequently requested information maintained by 211 Helpine. The information contained herein is the most current available as of the date of submission to the printer, January 2014. Inclusion does not imply endorsement nor does omission imply a lack of endorsement by 211.